



# NORWOOD ORCHARDS RESIDENTS ASSOCIATION

incorporating the Gardens and Cheltondale

**ATTENTION:**

14 June 2018

Executive Mayor Herman Mashaba  
Chief of Staff, Mr Michael Beaumont  
Clr David Fisher  
Clr Eleanor Huggett

Dear Mayor Mashaba,

**Unresolved Service Delivery Issues**

You will be aware of two long outstanding service delivery issues in the Norwood/Orchards area:

- 1 - Lack of working lights in Norwood Park; and
- 2 - The very large hole in the pavement of High Road on the corner of African Street.

Both these issues have been reported several times, and have been outstanding for 6 to 12 months. They are discussed at every single Residents Association meeting, which the councillors attend. The hole in the High Road pavement has been reported to the Mayor twice. The Residents Association even went as far as buying light bulbs for Norwood Park, and installing them, only to find out that power to the entire park has been cut.

To say that this is unacceptable is an understatement. We have run out of patience, and this mail is to inform you of the following actions:

We are giving the City 14 days to resolve these long outstanding matters.

Failing that, we will be:

- Reporting these matters to the Ombudsman for the City.
- Arranging a protest march in in the neighbourhood to protest the City's lack of response.
- Encouraging residents to boycott the 2019 elections through our social media platforms, the press and e-mail database.

We await your response.

Yours sincerely,

A handwritten signature in blue ink that reads "Brett McDougall". The signature is fluid and cursive, with the first name "Brett" and last name "McDougall" clearly legible.

Brett McDougall

Chairman